

DAY IN, DAY OUT.

WE TURN PROBLEMS INTO POTENTIAL.



DELIVERED BY
**COMPANY
SHOP
GROUP**

ILLUMINATING SURPLUS



This month, we are proud to launch our pioneering Luminary Programme. Our first cohort, drawn from huge brands in the UK and global food and drinks industry, are shining a light on ways to make intelligent surplus management an asset for business, a benefit for our planet and a force for good in communities everywhere.

Set across four modules; Floodlight, Kaleidoscope, Switch and Shine, the programme combines a mixture of toolkits, activities and mentoring, all giving the participants the skills and confidence they need to be a driving force for change within their own organisation.

TO LEARN MORE VISIT
WWW.LUMINARYPROGRAMME.COM

OR CLICK ON THE IMAGE BELOW FOR
FURTHER INFORMATION.



**TO CREATE THE LUMINARY PROGRAMME,
WE BUILT ON WHAT WE ALREADY KNOW
AND WHAT WE DO WELL.**

Community Shop uses a model of asset-based development, recognising that people have assets and skills as well as challenges. This moved us from enabling social impact by 'doing to' people, to seeing change by 'doing with' people, leading to the development of our support programme called The Success Plan. Seeing the power and aspiration this released in our communities we developed the Community Leadership Programme, a structured 26-week programme, empowering people to become change-makers in their community, where the impact is 'done by' people.

Using the lessons learned from this development and the culture this embedded across the wider Company Shop Group, we used the same principles to develop The Luminary Programme. We created a space for shared conversation and learning, providing resources to explore the issues and connecting together a group of people who had knowledge and experience to share.

The Luminary Programme creates peer-to-peer learning networks in the industry that is empowering groups of change-makers to innovate and share their learning to develop long term system and culture change around surplus.



“ FROM THE FIRST DAY OF OUR DEFRA-BACKED HARNESSING HARDER TO REACH SURPLUS PROJECT, WE KNEW WE WANTED TO DELIVER LONG TERM SOLUTIONS NOT SHORT-TERM FIXES. FOR US, USING THE FUNDING TO ACQUIRE MORE STOCK AND REDISTRIBUTE IT TO THOUSANDS OF FAMILIES THROUGH COMMUNITY SHOP WAS GREAT - BUT WE ALSO WANTED TO DO MUCH MORE. WE WANTED THIS FUNDING TO CREATE A LONG-TERM SUSTAINABLE CHANGE IN THE UK FOOD INDUSTRY, SO THE IMPACT COULD CONTINUE FOR YEARS TO COME. OUR LUMINARY PROGRAMME IS A GREAT EXAMPLE OF WHAT WE HAVE ACHIEVED.

John Marren, Founder and Chairman of Company Shop Group

“ THE LUMINARY PROGRAMME HAS THE POTENTIAL TO DELIVER LONG LASTING BEHAVIOUR CHANGE THROUGH ENCOURAGING MORE BUSINESSES AND MORE SITES TO FOCUS ON THE ROOT CAUSES OF FOOD SURPLUS AND WASTE. COMPANY SHOP IS A COURTAULD 2025 SIGNATORY AND SUPPORTER OF THE UK FOOD WASTE REDUCTION ROADMAP, AND THIS IS EXACTLY THE KIND OF INNOVATIVE THINKING AND ACTION THAT WILL HELP US COLLECTIVELY ACHIEVE OUR GOAL TO HALVE FOOD WASTE IN THE UK.

Marcus Gover, CEO WRAP

“ WE ALL NEED TO PLAY OUR PART IN TACKLING UNNECESSARY FOOD WASTE IN THE UK. THE LUMINARY PROGRAMME IS EXACTLY THE SORT OF CREATIVE THINKING AND INDUSTRY COLLABORATION NEEDED TO GENERATE A STEP-CHANGE IN SUSTAINABLE PRACTICES AND TO MOVE BEYOND THE STATUS QUO.

I APPLAUD THE WORK OF COMPANY SHOP GROUP AND LOOK FORWARD TO SEEING HOW THEY WILL EDUCATE AND INSPIRE ORGANISATIONS AND BUSINESSES ACROSS OUR INDUSTRY.

Ben Elliot, Government Food Waste Champion

“ AS THE IMPACTS OF COVID 19 ARE FELT ACROSS THE COUNTRY, MORE AND MORE FAMILIES ARE STRUGGLING WITH ACCESS TO AFFORDABLE, NUTRITIOUS FOOD. TO HELP DELIVER SUSTAINABLE SOLUTIONS TO THIS CHALLENGE, IT IS CRUCIAL THAT ORGANISATIONS FIND EVER MORE EFFECTIVE WAYS TO COLLABORATE. THE LUMINARY PROGRAMME IS A TRAILBLAZING EXAMPLE OF BRINGING TOGETHER FUTURE LEADERS ACROSS THE FOOD SECTOR, TO INCREASE THE UNDERSTANDING OF THESE CHALLENGES AND HELP IDENTIFY AND LEVERAGE NEW OPPORTUNITIES IN THIS SPACE.”

Andy Griffiths, Head of Value Chain Sustainability, Nestlé UK Ltd

“ FOR MANY YEARS, RETAILERS HAVE BEEN TAKING ACTION TO TACKLE CLIMATE CHANGE AND ELIMINATE FOOD AND TEXTILE WASTE BY ADOPTING CIRCULAR ECONOMY PRINCIPLES AND UTILISING REDISTRIBUTION NETWORKS ACROSS THE UK. AS WE EMERGE FROM THE CORONAVIRUS CRISIS, MORE RETAILERS ARE KEEN TO EXPLORE BETTER WAYS TO SAFEGUARD OUR ENVIRONMENT AND MEET THEIR CUSTOMER NEEDS AND WE'RE PLEASED TO BE WORKING WITH COMPANY SHOP AS ONE OF OUR SUSTAINABILITY PARTNERS TO ADDRESS THESE CHALLENGES.

Peter Andrews, Head of Sustainability, BRC

“ M&S ARE DELIGHTED TO BE SUPPORTING THE FIRST COHORT OF THE LUMINARY PROGRAMME. AS A LONG-STANDING SUPPORTER OF COMPANY SHOP, WE ARE KEEN TO CONTINUE THIS COLLABORATION, WORKING TOGETHER TO EXPLORE MORE WAYS OF REDUCING WASTE THROUGH INCREASED REDISTRIBUTION. ROB'S PARTICIPATION IN THIS PROGRAMME DEMONSTRATES OUR COMMITMENT TO ENSURING NOTHING GOES TO WASTE ACROSS ALL AREAS OF OUR OPERATIONS AND WE LOOK FORWARD TO THE BENEFITS THAT AN INDUSTRY-WIDE APPROACH CAN ACHIEVE.

Carmel Mcquaid, Head of Sustainable Business, M&S

“ WE HAVE COLLEAGUES WHO ASPIRE TO DEVELOP THEMSELVES AND HELP OUR BUSINESS TO CONTINUALLY IMPROVE, AND FOR THESE COLLEAGUES THE LUMINARY PROGRAMME FITS PERFECTLY. THIS COMES AT EXACTLY THE RIGHT TIME FOR US, AS THE FOCUS ON THE FOOD INDUSTRY IN 2020 TO INCREASE REDISTRIBUTION OF SURPLUS IS KEENER THAN EVER. WE HAVE BEEN MEMBERS OF CHAMPIONS 12.3 AND WRAP'S FOOD WASTE REDUCTION ROADMAP FOR THREE YEARS NOW, AND HAVING LUMINARIES WITHIN OUR BUSINESS IS A PERFECT EXAMPLE OF HOW WE ARE FULFILLING THE 'ACT' PART OF 'TARGET, MEASURE, ACT'

Lee Houghton, Group Environmental Manager, Premier Foods

X-RAY FOREIGN BODY DETECTION

IN THE NORMAL COURSE OF FOOD PROCESSING AND PRODUCTION, FOREIGN BODY DETECTION OCCURS BEFORE THE FINISHED PRODUCT IS DISTRIBUTED. BUT WHAT IF THE NORMAL COURSE IS INTERRUPTED, BUT THE PRODUCTS ARE STILL WHOLESOME AND SAFE TO EAT?

As part of our DEFRA funded project aimed at Harnessing Harder to Reach Surplus that occurs higher up the supply chain, we recognised that we would need to invest in intervention capabilities that mirror and fulfil the same functions as those on the originating production lines.

We are delighted to introduce X-Ray Foreign Body detection as our latest capability across both ambient and temperature-controlled products.



IF YOU HAVE PRODUCTS THAT HAVE BEEN REJECTED FOR QUALITY OR SPECIFICATION REASONS, PRIOR TO FOREIGN BODY DETECTION BEING COMPLETED, YOU CAN NOW REDISTRIBUTE THEM ALL THROUGH US.

We adhere to the highest standards of product safety and legal compliance and are BRC certified (A Grade) against the Global Standard for Food Safety (Issue 8: August 2018).

If you want to know more about how we handle this kind of surplus, contact Chris Smith, our Head of Technical, at Chris.Smith@companyshop.co.uk



OUR CHILDREN ALWAYS EAT FREE, ALL DAY, EVERY DAY



Hear from our Social Impact and Development Manager, **Joseph Chow**, about what we are up to this half term.

“We at Company Shop Group never want any child to go hungry ever. This Summer, the success of our Healthy Holidays programme catalysed our recognition that more could be done to support children & families during the school holiday period, which is traditionally a difficult time due to holiday hunger. Following this, consultation with over 20 partner organisations formulated the production of an even stronger and enriching offer to those who need it most. Our October Healthy Holiday initiative, exemplifies true national unification in planning, funding and delivery of a bespoke programme with the aim of implementing true social value to our most needed communities. Through collaboration, we have proudly implemented a national programme that draws on interdisciplinary expertise of ourselves and partners, encompassing a holistic approach to improving the health and wellbeing to the lives of children and families across the country.

Recognition of its need and success has been personified by Daley Thompson, double Olympic Gold Medallist, who has championed Healthy Holidays, identifying that ‘the more you do, the better you get’. This message hones in our programme’s ethos, offering children & families the opportunities, to improve their capabilities and motivation to lead a healthy sustained lifestyle. We plan to build on this great work for many years to come, and welcome any partner organisation to join us in our cause. No one holds the monopoly to generate social good and together we are stronger in our promise to never let any child go hungry ever.”

To find out more about getting involved, email hello@community-shop.co.uk



THANK YOU TO OUR AMAZING MENTORS

As we have celebrated National Mentoring Day this week, we share a massive thank you with all of our amazing Company Shop Group mentors.

Whether supporting our Community Shop members through our personalised development programmes or shining a light on surplus through our Luminary Programme, we celebrate all of our hugely talented mentors and the impactful work they do day in, day out.



SEE NATALIE'S STORY HERE.