

DAY IN, DAY OUT.

WE'RE HERE, DOING MORE OF WHAT WE DO EVERY DAY.



ISSUE 4
DELIVERED BY

**COMPANY
SHOP
GROUP**

MORE THAN JUST BUSINESS AS USUAL

Recently, we have been reminded that purposeful businesses yield returns which are so much more than we could ever imagine.

As the UK's largest commercial redistributor, we have busy business days, performance targets to hit, the highest compliance standards to achieve; all happening within a constantly changing environment.

BUT WE ARE SO OFTEN REMINDED OF THE THINGS THAT REALLY, REALLY MATTER.

In our Athersley Community Shop we said our last farewell to our dear friend Flo. Flo was the gentle heart of our shop. She came to find companionship and support. She told us stories of her life, taught us the recipe for sheep's head broth (which we never tried!) and lit up our café with her smile. Her picture was the centre piece at our Impact Report launch in Westminster and her smile, on a ten-foot banner, greeted our partners and dignitaries. She blessed us each day with her presence and is

the epitome of our mission to build stronger individuals and more confident communities. As we stood two metres apart on the road outside our shop, Flo made her last journey to her funeral, making sure she passed her friends at Community Shop on the way.

*Flo, we pay tribute to you
and our love goes with you
on your journey x*

At Company Shop we received an email from Jenny (not her real name). It said: "THANK YOU! I was given a day pass by a friend because I'm on my knees financially right now due to loss of my self-employment income & my kids' father stopping child maintenance. I bought enough to feed myself & 3 children for days for less than £25 from your shop. Not junk either, real food, even raspberries, pomegranates & nice yoghurts. It was like Christmas morning here when I got home with the bags, the kids were so excited. You've not only enabled us to eat well, you've given me back some dignity at a time when I've



never felt so utterly useless by not being able to provide properly for my kids. Thank you again. I'll never forget this."

At the heart of Company Shop Group is the truth that we really are all in this together. Our industry partners who work with us to redistribute surplus, our colleagues in every part of the business. You all made Flo's later years so full of purpose, and Jenny's week so much lighter.

OUR MEMBERS AND COMMUNITIES ARE SO MUCH MORE THAN THE RECIPIENTS OF OUR SERVICES, THEY TEACH US THE VALUE OF WHAT WE DO, THEY TEACH US THE VALUE OF HUMAN KINDNESS AND THE POWER OF HUMAN DIGNITY.

THEY TEACH US THE REAL POWER OF SURPLUS.

Thank you so much to all our partners, together we are making a real and lasting difference to peoples' lives. This is so much more than just business as usual, it's Corporate Surplus Responsibility.

**CLICK HERE TO
FIND OUT MORE
ABOUT HOW WE ARE
CHANGING LIVES**

 **DEBBIE'S STORY**

 **NATALIE'S STORY**

 **DINNER WITH JOHN**

DAY IN.

NESTLÉ INCREASE THEIR SUPPORT FOR THOSE IN NEED



Good Food, Good Life

Nestlé are a long standing partner of Company Shop Group, choosing to receive a blended commercial and social return for their surplus stock. Since March, Nestlé have increased their support to Community Shop, enabling us to significantly extend our social reach together.

THANK YOU NESTLÉ!

“COMMUNITY SHOP IS ONE OF OUR KEY PARTNERS, DELIVERING SIGNIFICANT POSITIVE IMPACT WITHIN LOCAL COMMUNITIES. THEIR EXTENDED REACH DURING THIS COVID-19 PANDEMIC IS PROVIDING VITAL SUPPORT TO MANY MORE PEOPLE IN NEED. “

Andy Griffiths, Head of Value Chain Sustainability for Nestlé UK & Ireland



FOR MORE INFORMATION ON HOW NESTLÉ SUPPORT COMMUNITY SHOP CLICK HERE

DAY OUT.

OCADO MAKE LANDMARK DONATION TO COMMUNITY SHOP



Community Shop has welcomed a landmark cash donation from online grocery retailer Ocado, as both organisations combine forces to ensure greater food access and support to those most in need at this unprecedented time.

The generous donation has come from Ocado's 'You Give, We Give' scheme, where customers make a donation which is then matched by Ocado, and it is being used to support Community Shop to extend its reach to even more individuals and families in need of immediate food access. To maximise the social and economic impact of Ocado's donation, Community Shop is collaborating with other voluntary organisations across the communities it serves, to provide maximum support to those facing hardship.

THANK YOU TO OCADO AND YOUR CUSTOMERS!

“COMMUNITY SHOP MAKE AN INCREDIBLE DIFFERENCE IN THE LOCAL COMMUNITIES THEY OPERATE IN. PRESENTED WITH THIS EXCEPTIONAL CRISIS, THEY HAVE REALLY STEPPED UP THEIR SERVICE. WE COULDN'T BE PROUDER TO DONATE TO HELP THEM TO BRING FOOD TO PEOPLE IN GREAT NEED AND PROVIDE SUPPORT TO THE LOCAL COMMUNITIES DURING THIS VERY DIFFICULT TIME”

Jo West, Head of Sustainability for Ocado Retail



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