

LET US TELL YOU A STORY, A STORY OF **MAKING BIG IMPACT**. IN **A CHALLENGING YEAR**, IT'S ONE OF HOPE AND OF BEING THE **DIFFERENCE**. IT'S A STORY THAT'S BUILT ON PARTNERSHIP AND **WORKING TOGETHER** WITH A COMMON GOAL. IT STARTS WITH OUR VISION TO CREATE A WORLD WHERE NO SURPLUS PRODUCT GOES TO WASTE, BUT IT GOES SO MUCH FURTHER THAN THAT. IT'S ABOUT PEOPLE WHO HAVE HELPED AND BEEN HELPED. IT'S ABOUT PEOPLE DOING THINGS **DIFFERENTLY**.

**COMPANY  
SHOP  
GROUP**

Part of the **Biffa** group

#TheSurplusEffect  
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# MAKING A DIFFERENCE TOGETHER. DIFFERENTLY.

In what has been a challenging year across our industry, the ambition and passion to make a positive difference remains strong.

Our vision is to create a world where no surplus products go to waste and this year's Impact Report shows how, by working with industry partners, we have achieved even more together than ever before.

Together we've stopped millions of products being wasted, we've supported hundreds of thousands of people and we've continued to reduce the environmental impact that waste has, helping create a more sustainable future.

But there's more to do and there's definitely more surplus that can be redistributed to help and support more people and communities.

If we think differently about waste and continue to work together, we can create even more positive impact for people and communities, our planet and our partners.

Owen McLellan  
Group Managing Director

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# SURPLUS

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## WANTED, NOT WASTED

There's much more to Company Shop Group than you think.

We're your surplus stock people and thanks to our industry-leading capabilities, we can safely redistribute your surplus, with full traceability and peace of mind that we will look after your products and brands. We care as much as you do, that's why we're trusted by thousands of organisations and brands.

Whatever your surplus challenge, we've got the solution:

- Bottlewash
- Relabelling
- Repackaging
- X-ray
- Work-in-progress
- ...and much much more

### 41,445

**TONNES OF FOOD  
SAVED FROM WASTE**

### 109m

**ITEMS SAVED  
FROM WASTE**

### 18m

**PRODUCTS  
RELABELLED**

### 3.1m

**BOTTLES  
WASHED**

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IMPACT

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# CREATING VALUE

Your surplus stock enables us to create value and positive impact for the people and communities that we support, for the planet and for the industry.

Over the last 10 years we've paid back millions of pounds to our industry partners, that's money that would have been lost, but instead it's being reinvested.

**£200m**

**PAID BACK TO INDUSTRY  
PARTNERS IN THE LAST 10 YEARS**

**£39m**

**THIS YEAR ALONE**

**46%**

**INCREASE IN STOCK DONATIONS**

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# COMMUNITY

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## IMPROVING LIVES

Community Shop continues to help those who need it most by providing access to affordable food. But it's much more than that.

Our life-changing learning and development programmes create new skills and improve quality of lives, delivering a powerful combination that builds stronger individuals and more confident communities.

### 46,855

**PEOPLE HAVE ENGAGED WITH  
OUR UNIQUE PERSONAL  
DEVELOPMENT PROGRAMMES**

**PROVIDED EQUIVALENT OF**

### 6.7m

**MEALS**

### 92%

**OF MEMBERS FEEL THAT THEIR  
QUALITY OF LIFE HAS IMPROVED**

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TOGETHER



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# MAKING A DIFFERENCE TOGETHER

We love surplus stock, but what we really love is what we can do with it.

Together we've stopped millions of products from going to waste, but we've also created value from it to support people and communities.

**HELPED**  
**1,968**  
**BACK INTO**  
**EMPLOYMENT**  
**AND EDUCATION**  
**SINCE COMMUNITY**  
**SHOP OPENED**

**CHRISTMAS DINNER**  
**PROVIDED TO OVER**  
**1,500**  
**PEOPLE**

**9,848**  
**FAMILIES**  
**SUPPORTED**  
**DURING SCHOOL**  
**HOLIDAYS**

**MEMBERS SAVE**  
**ON AVERAGE**  
**£212**

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PLANET

# PROTECTING OUR PLANET

Waste poses a huge threat to our planet but, by working together to stop millions of products from being wasted, we've made a positive impact to build a sustainable future.

THE EQUIVALENT OF  
**28,000**  
CARS OFF THE ROAD

**44m<sup>3</sup>**  
OF WATER SAVED, THAT'S  
17,000 OLYMPIC SIZED  
SWIMMING POOLS

**103,612**  
TONNES OF CO<sub>2</sub> SAVED

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# MAKING A DIFFERENCE TOGETHER. DIFFERENTLY.

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# THANK YOU

We're proud to say that we've achieved all this together with our brilliant partners and our colleagues. Thank you to each and every one of them.

There's so much more we can do together by thinking differently about surplus, to reduce waste and create positive impact.

If you currently work with us and want to do more, or don't work with us and want to find out more, please contact [surplus@companyshopgroup.co.uk](mailto:surplus@companyshopgroup.co.uk)

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