

A STORE LIKE NO OTHER, WHERE  
PEOPLE CAN SHOP WITH DIGNITY AND  
CHOICE. A KITCHEN, WHERE KIDS EAT  
FREE EVERY DAY AND PEOPLE CAN  
LEARN MORE ABOUT FOOD. **A** HUB,  
WHERE PEOPLE SHARE THEIR **STORY**,  
GROW AND THRIVE. A PLACE WHERE  
PEOPLE BECOME THE BEST VERSION **OF**  
THEMSELVES. A CELEBRATION OF THE  
**BIG** DIFFERENCE WE MAKE, TOGETHER.

OUR 2022 **IMPACT** REPORT.

**Community Shop**

# A STORY OF BIG IMPACT

COMMUNITY SHOP HAS ALWAYS BEEN ABOUT  
MORE THAN JUST FOOD. FOOD MATTERS, FOOD  
IS FUNDAMENTAL TO OUR LIVES, EVERY DAY.  
BUT TO LIVE AND TO THRIVE WE NEED MORE.

Community Shop offers a powerful combination of access to deeply discounted food and life-changing learning and development programmes.

It has been a milestone year for us meeting soaring demand, and we are proud that we have risen to the challenge with the increased support of our partners.

It is only by building partnerships, with a shared purpose, that we can stand with those who need it most, when it matters most. It is only by seeing surplus differently and seeing its value that we can harness it to create social value.

The figures in this report demonstrate the immense impact that Community Shop delivers. Behind each number there are over 28,000 stories, showing how individuals have become stronger and how together, with their families, friends and neighbours, they have helped create more confident communities.

With more stock and continued industry support we can deliver even greater impact. As we look to an increasingly uncertain future we must continue to think differently about waste and use surplus to support more people, support more communities and write many more stories of big impact.



GARY STOTT, EXECUTIVE CHAIRMAN  
COMMUNITY SHOP CIC







FULFILLED

# MORE THAN JUST FOOD

## EVERYTHING WE DO AT COMMUNITY SHOP REVOLVES AROUND FOOD.

It starts by helping people fill their fridges and cupboards today. It continues by supporting our members as they build on what they already have and use it to grow and become stronger people. And it ends with confident individuals who can thrive in communities that they are proud of.

By unlocking the value in surplus, we deliver social value, and create lasting positive impact.

28,186

HOUSEHOLDS SUPPORTED  
IN THE YEAR

96%

SAID THEIR SENSE OF COMMUNITY  
HAS IMPROVED SINCE JOINING  
COMMUNITY SHOP

92%

SAID THAT COMMUNITY  
SHOP HAD IMPROVED  
THEIR QUALITY OF LIFE

82%

FEEL HEALTHIER  
SINCE JOINING  
COMMUNITY SHOP

(2022 FIGURES)



FEAST

# FOOD THAT CHANGES LIVES

WE BELIEVE THAT FOOD SHOULD BE CELEBRATED. OUR COMMUNITY KITCHENS PROVIDE A WELCOMING SPACE WHERE PEOPLE CAN COME TOGETHER AND ENJOY QUALITY, AFFORDABLE MEALS – WITH KIDS EATING FREE EVERY DAY.

Our events and family activities get strangers talking, break social isolation and bring communities together. Programmes like Healthy Holidays build positive foundations for children, while our Cook Clubs provide education and inspiration to help families put food at the heart of their home.

20,168

HAVE ATTENDED COOK  
CLUBS THROUGHOUT 2022

9,848

FAMILIES SUPPORTED DURING  
THE SCHOOL HOLIDAYS

75%

SAID COMMUNITY SHOP  
HELPED INCREASE THEIR  
FOOD KNOWLEDGE

88%

BELIEVED COMMUNITY  
KITCHEN PROVIDES A  
PLACE TO CONNECT  
WITH OTHERS

87%

ARE EATING MORE FRUIT  
AND VEGETABLES SINCE  
JOINING COMMUNITY SHOP

(2022 FIGURES)



A photograph of two women sitting on a concrete ledge outdoors, smiling and holding paintbrushes. The woman on the left has dark hair and is wearing a black jacket and a lanyard. The woman on the right has white hair and glasses, wearing a dark blue shirt with floral embroidery. They are surrounded by green grass and a blurred background of trees and a rainbow flag.

COMMUNITY

# BUILDING BRIGHTER FUTURES

**WHEN WE OPEN A NEW COMMUNITY SHOP, WE MAKE A LONG-TERM COMMITMENT.**

This approach allows us to build a deep sense of community, an enduring sense of trust and a lasting impact.

While we use numbers to show the impact that we have delivered together, community is about much more than numbers. It's thousands of individuals, each with their own story.

**26,687**

PEOPLE SUPPORTED  
THROUGH OUR COMMUNITY  
HUB PROGRAMMES

**84%**

REPORT FEELING AN  
INCREASED SENSE OF  
MENTAL WELLBEING

**90%**

REPORT FEELING AN  
INCREASED SENSE OF  
SOCIAL WELLBEING

**91%**

REPORT FEELING AN  
INCREASED SENSE OF  
FINANCIAL STABILITY

(2022 FIGURES)



**PARTNERS**

# WORKING TOGETHER FOR GOOD

THROUGHOUT 2022 WE HAVE WORKED WITH  
HUNDREDS OF PARTNERS ALL COMMITTED  
TO MAKING A DIFFERENCE.

Surplus allows people to eat and live well and make  
positive changes.

Together, we think differently and see the value in things  
that are at risk of being discarded. Because of this, we've  
given communities something that is almost impossible to  
measure... hope.

With continued support, we can help even more  
people and communities.

**2.811 6.7M MEALS**

TONNES OF SURPLUS  
REDISTRIBUTED

ENJOYED BY MEMBERS AT HOME

**46% INCREASE**

IN DONATIONS

(2022 FIGURES)



TOGETHER

# LET'S KEEP DOING MORE

THANK YOU FOR YOUR SUPPORT.



...AND MANY MORE



THANK YOU

# MAKING A DIFFERENCE TOGETHER DIFFERENTLY

OUR VISION IS TO CREATE A WORLD WHERE  
NO SURPLUS PRODUCTS GO TO WASTE.

Our Impact Video shows how, by working together,  
we have achieved more than ever before.

Watch the film...

[companyshopgroup.co.uk/thesurpluseffect](http://companyshopgroup.co.uk/thesurpluseffect)



TO FIND OUT HOW YOU CAN MAKE  
A DIFFERENCE, CONTACT US:  
[hello@community-shop.co.uk](mailto:hello@community-shop.co.uk)





# Community Shop

**COMPANY  
SHOP  
GROUP**

Part of the **Biffa** group

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